

EMPLOYMENT TEST

(No Calculators Please)

PART I

.89	10.00
.79	<u>-4.59</u>
3.39	
<u>+2.79</u>	

1.75	35.25
<u>+1.35</u>	<u>-33.08</u>

For the following questions, state your answer in terms of bills and coins. For example, \$4.58 would be 4 dollar bills, 2 quarters, 1 nickel, and 3 pennies.

1. If the customer owed \$13.58 and he gave you a \$20.00 bill, what is his change?
2. If the customer owed \$6.22 and he gave you \$20.25, what is his change?

PART II

- A. A customer complains that he was short changed by you, receiving only 14 cents change from \$2.00 instead of 41 cents. What would you do?
- B. Which do you consider more important as far as a bowling center is concerned - courteous, prompt service or a quality product?
- C. What do you consider to be the most important qualifications of a University Bowl employee?
- D. You are working alone and your shift is due to be over at 6 P.M. The individual who is scheduled to begin working at 6 P.M. does not show up. What do you do?

I CERTIFY THAT THE INFORMATION I HAVE PROVIDED TO THE FOREGOING QUESTIONS IS TRUE AND CORRECT, AND THAT NO ATTEMPT HAS BEEN MADE TO CONCEAL PERTINENT INFORMATION. I AUTHORIZE MY FORMER EMPLOYERS, SCHOOLS AND PERSONAL REFERENCES TO PROVIDE ANY INFORMATION THEY MAY HAVE REGARDING ME, WHETHER OR NOT IT IS ON THEIR RECORDS. I HEREBY RELEASE THEM FROM ALL LIABILITY FOR DIVULGING SAME. I UNDERSTAND THAT ALL STATEMENTS MADE BY ME ARE SUBJECT TO INVESTIGATION BY THIS COMPANY, AND THAT IF ANY INFORMATION GIVEN BY ME IN THIS APPLICATION IS FOUND TO BE FALSE OR MISLEADING, I WILL BE SUBJECT TO DIMISSAL AT ANY TIME DURING THE PERIOD OF MY EMPLOYMENT, AND I AGREE TO HOLD THIS COMPANY BLAMELESS AND HARMLESS IN THAT EVENT.

DATE _____ SIGNATURE _____

FOR OFFICE USE ONLY

INTERVIEWER COMMENTS _____

REFERENCE COMMENTS _____

WE ARE AN EQUAL OPPORTUNITY EMPLOYER